

# Uptime Infrastructure Monitor

## UNIFIED, COMPREHENSIVE & SCALABLE IT SYSTEM MONITORING

Uptime Infrastructure Monitor is an enterprise tool that provides an end-to-end unified view into IT. Providing complete visibility of the availability, performance and capacity of the entire landscape from abstracted resources in virtualization environments and detailed information at the server level to SAN storage and network devices. Proactive alerting and response mechanisms built around comprehensive monitoring, allow you to keep ahead of problems while SLA management and robust reporting help you sharpen your game going forward. And it's all easy to use.

### MULTI-PLATFORM SERVER MONITORING

Monitor a wide variety of performance, resource and system-health metrics—right down to the process level—across all platforms, including Windows, Linux, UNIX (AIX, Solaris, HP-UX, Novell), and Virtual (VMware, Hyper-V, Xen) servers, even AS-400, running on-premise, remotely, or in the Cloud. Use customized dashboard and server level graphing, as well as historical performance and trending reports, to assist with diagnosis or resource planning.

### APPLICATION MONITORING

Take advantage of dedicated service monitors and metrics for database and application servers including (but not limited to!) MySQL, Oracle, MS-SQL Server, Exchange, IBM WebLogic and WebSphere, IIS, Apache and many more!. Record your own web transactions without scripting. Add checkpoints to define a complex, multi-stage user experience that can then be measured and alerted on. Easily define your business applications by assembling a variety of service monitors that represent all of your organization's functions.

### NETWORK PERFORMANCE MONITORING

Collect port performance and configuration data from all of your networking hardware including routers, switches, firewalls, and SAN infrastructure, even PDU's, backups, environmental equipment, camera and more!. Alert based on port status, throughput, error counts, or any OID or MIB based SNMP metric you like. Integrate with third party tools such as Plixer's Scrutinizer to perform detailed NetFlow analysis.

### VIRTUALIZATION PERFORMANCE MONITORING

Monitor your entire virtual stack, including applications, clusters and hosts, resource pools, virtual networks and storage. Analyze workloads for the entire virtual datacenter. Determine underused or abandoned VMs, and track VM net growth and sprawl. Customize your monitored virtual inventory: choose the VMs you want, promote VMs for more detailed monitoring, save historical data of deleted VMs.

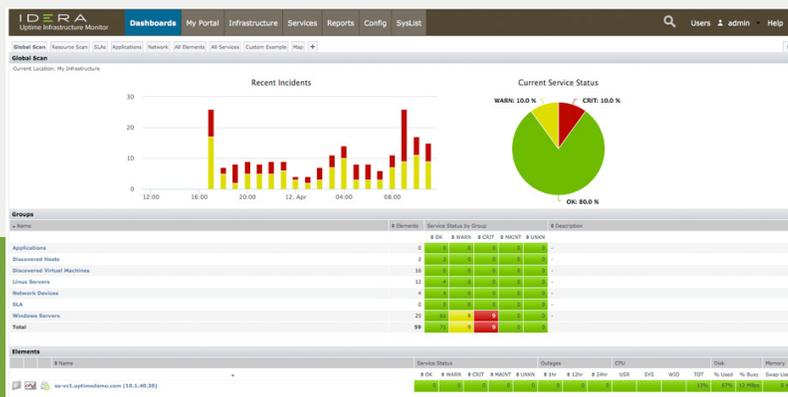
Tightly integrate with VMware vSphere for seamless monitoring and reporting for your virtual servers. Auto-discover your entire VMware vCenter inventory, and automatically mirror configuration and inventory changes with vSync.

### CAPACITY MONITORING AND PLANNING

View your current capacity and trend your future capacity needs. See historical capacity data from yesterday, last week, last month, or a year ago. Answer the "Big 3" capacity planning questions across your entire IT infrastructure. How much capacity do you currently have? How much capacity are you currently using? When are you trending to run out of capacity? Capacity forecasting, with instant graphs on critical server resources (including Memory, CPU, Disk, and I/O), keeps you in control.

### SLA MONITORING

Set Service Level Objectives (SLOs) and build your SLAs in minutes, monitor their progress and performance trends, and communicate the results to management for compliance and reporting purposes.



**Start for FREE!**

## COMPREHENSIVE, PROACTIVE REPORTS

Easily create reports for all tiers of your IT environment, and proactively manage IT resources and deployment. Use collected data to base your decisions on facts: spot trends, identify inefficiencies, troubleshoot, gain insight.

## SERVICENOW INTEGRATION

Uptime Infrastructure Monitor includes native integration with ServiceNow. Don't just generate alert emails, create accountability by opening incidents in ServiceNow so ownership can be taken more expeditiously and efficiently, reducing problem resolution times.

## CUSTOMIZABLE DASHBOARDS

It's your information, display it how you want to. Access status information for all service monitors and monitored elements. From charts to gauges, topological maps, lists, and pin-on image gadgets, whether customized or out of the box, administrators and business users alike can assemble dashboards with an easy-to-use interface.

## AUTO-DISCOVERY WIZARD

Uptime Infrastructure Monitor installs in minutes with a new Discovery Wizard that launches automatically after the product is installed. Wizard can discover many device types in a single pass and includes ability to easily add service monitors to the devices found.

## ALERTS AND ESCALATION POLICIES

Alert on performance and availability. Contact the correct administrators only when outages aren't addressed in the prescribed time. Self-healing actions – Configure servers to automatically react to failure conditions with scripted actions before contacting administrators.

## ROLE AND GROUP BASED USER SECURITY

Control visibility to infrastructure across every part of the business. AD or LDAP integration allows for easier user management.

## RESPONSIBLE MAINTENANCE ON DEMAND

In addition to scheduling regular downtime for hosts or services which allows for more accurate SLA reporting, instantly place a monitored element, or entire groups, in maintenance, to accommodate ad-hoc fixes.

## VM POWER-STATE MONITORING

Ensure mission-critical virtual resources are always running, but avoid unnecessary alerts when others shut down.

## SMART TOPOLOGIES

Focus on the real issues. Elements check "up" when experiencing problems to verify the source; conversely they won't cause redundant alerts with topological dependencies.

## AGENTLESS WMI MONITORING

Collect a plethora of information from Windows based hosts without installing a thing.

